

Q. (Re: pp 13-14)

Explain why Hydro or other customers should bear the fixed cost of facilities normally borne by industrial customers when a strike occurs at the customer's facilities?

A. The Industrial Customers are only asking for a continuation of the existing arrangement or an arrangement similar to that which exists in other jurisdictions. As explained in NLH-9(a), the Industrial Customers agree with Hydro's statement that there was a good measure of satisfaction with the previous contractual arrangement.